



Uncollected Child Policy Whole School including EYFS

This policy outlines the procedure to be followed by staff when a child is not collected on time.

Junior School

If a child is not collected at the agreed collection time at the end of the day, the Class Teacher will refer them to our After-School Care/Prep provision.

If a child is not collected within 15 minutes of the agreed collection time following After School Care, we will call the contact numbers for the parent or carer. If there is no answer, the After-School Care staff will begin to call the emergency numbers for this child. Staff must keep a record/ log of any calls made to parents and/or carers stating the time and response.

Staff will discuss with the parent/carers the reasons for the late collection. Staff will emphasise the importance of promptness and that the School will monitor future collection times closely.

If there is no response from the parents or carers or the emergency numbers, a member of the Senior Leadership Team will be contacted. If a child has been left in School for more than one and a half hours after the end of the After-School Care session and where no contact has been made with or by the parents/carers, a member of the Senior Leadership Team will contact Social Services to discuss arrangements for the immediate care of the child.

Children's Front Door Assessment Team:
01904 551 900 (8.30am-5.30pm)
01609 780780 (out of hours)
Police: 101

We undertake to look after the child safely throughout the time that they remain under our care. As a School with boarding provision for 11- to 18-year-olds, a child will always be under the supervision of an adult whilst on the School premises until they can be collected, as Boarding staff are also available after school hours should a child need looking after.

This policy complies with the relevant requirements set out in the Statutory Framework for the Early Years Foundation Stage and also applies to our After-School Care provision.

Senior School

If a pupil is uncollected at the end of the day in Senior School and is expecting parents to turn up for them, the pupil can stay in School for as long as required until the parents are contacted, and the pupil can be picked up safely. Any pupil who is uncollected by the end of the School day at 5.45pm, must sign in with the Boarding staff in the Boarding House and the members of Boarding staff will be responsible for that pupil until their parents can collect them. The pupil may stay in School overnight if required.